



CareerPlug

Boomerang Hiring

May 27, 2020

Boomerang Strategy

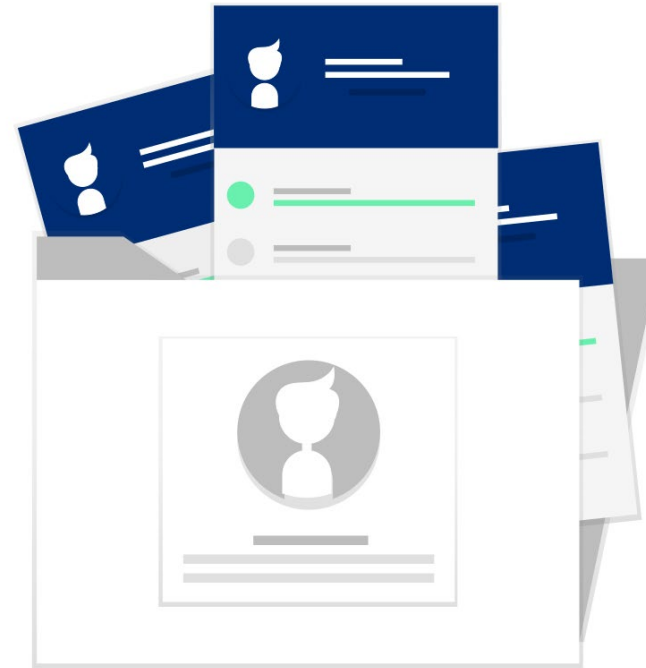


Why Boomerangs Make Sense

Reduced Time-to-Hire

Faster Ramp Time

Fewer Surprises



Anna: CareerPlug Rehire

- 2013 -2016 & 2018 -Present
- Stayed connected
- Returned to us with more skills & knowledge
- High-performing employee



End on a Good Note

The Exit Interview

- Show you care
- Ask for feedback
- Plan to stay in touch



67% of employees say their former employer did not conduct an exit interview.

End on a Good Note

- Keep track of rehire eligibility
- Ask if they would work with you in the future
- Ask for a referral



Stay Connected

Build a system to stay in touch



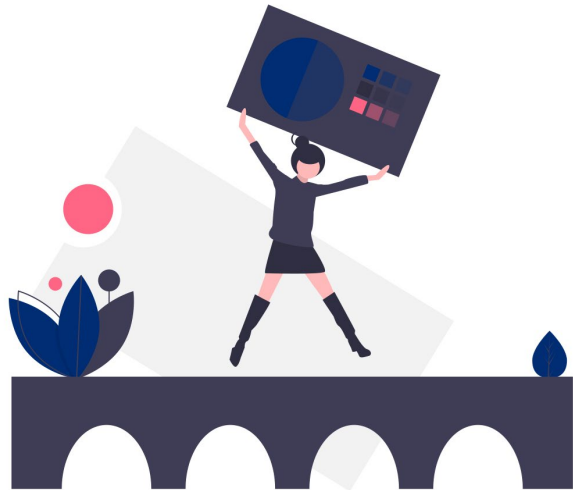
One to Many → Newsletter/Social Media

One to One → Call/Text/Birthday Card

Get Creative! → Alumni/Referral Program

Boomerang Hiring Process

Modify Your Hiring Process



Qualification needed

Gauge time spent apart

Evaluate new role

Example of a Typical Hiring Process



Example of a Modified Hiring Process



Rehiring Onboarding

Prepare new onboarding and training materials



What forms do I have that are still valid?

What forms need to be revised?

Offer Letter

Terms of Employment

Position Title & FLSA Status

Compensation & Hours

Start Date



Form I-9 & Rehires

Section 3. Reverification and Rehires <i>(To be completed and signed by employer or authorized representative.)</i>			
A. New Name <i>(if applicable)</i>			B. Date of Rehire <i>(if applicable)</i>
Last Name <i>(Family Name)</i>	First Name <i>(Given Name)</i>	Middle Initial	Date <i>(mm/dd/yyyy)</i>
C. If the employee's previous grant of employment authorization has expired, provide the information for the document or receipt that establishes continuing employment authorization in the space provided below.			
Document Title	Document Number	Expiration Date <i>(if any)</i> <i>(mm/dd/yyyy)</i>	
I attest, under penalty of perjury, that to the best of my knowledge, this employee is authorized to work in the United States, and if the employee presented document(s), the document(s) I have examined appear to be genuine and to relate to the individual.			
Signature of Employer or Authorized Representative	Today's Date <i>(mm/dd/yyyy)</i>	Name of Employer or Authorized Representative	

Other Paperwork

Employment Agreement

Direct Deposit Authorization

Emergency Contact Information

Handbook Acknowledgments



Rehire Training

Refresh on job responsibilities

Update on job changes or new policies

Reset bad habits



Expectations Interview

Review job description & training plan

Ask:

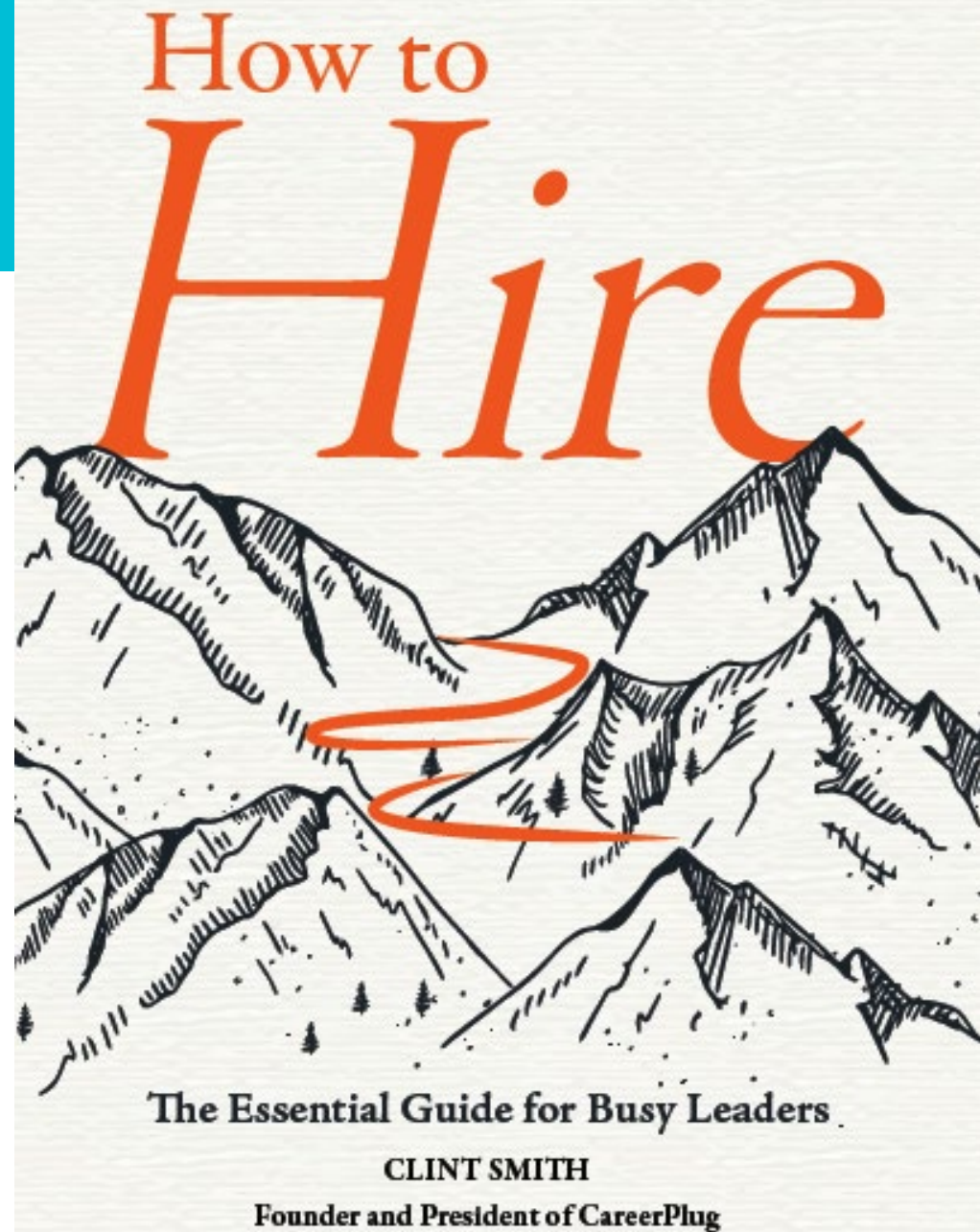
- How does someone win/lose with you?
- How do you like to receive praise?
- How do you want sensitive issues to be addressed?



Recruiting Best Practices



Upcoming Book



How To Hire

1. Know Who You Are
2. Know Who You Need
3. Show Who You Are
4. Recruit Like You Sell
5. Interview for the Big Three
6. Make It Repeatable
7. Retain from Day One

Build the Strongest Bench Today

from **Brandi Kurtyka** , CEO of **myCNAjobs**

Current
Employees

*Enticing them to
pick up hours*

+

Almost
Employees

*At the point of hire –
could be ready to go*

+

Could Be
Employees

*Always be
recruiting*

=

**Strongest
Bench**



MyCNAJobs.com Integration



70% of America's direct care workforce turns to myCNAjobs when they are looking for work

New integration with **unlimited** job postings from myCNAjobs

Recruiting Metrics Benchmarks



Healthcare Hiring Benchmarks

Analyzed **26,000+ jobs** in healthcare in 2019 to establish industry benchmarks.



+More



Industry leaders build their own talent pools



Applicant Sources

SOURCE	JOB BOARDS	CAREERS PAGE	SOCIAL MEDIA	CUSTOM LINK*	REFERRAL
% of Applicants	93%	3%	3%	2%	<1%
% of Hires	37%	23%	1%	36%	3%
% of Applicants Hired	<1%	6%	<1%	15%	18%

*Custom link: A source to which an employer manually shared a job posting (industry job board, local university, Craigslist, etc.)

Industry leaders have systems to respond quickly to new applicants



Time to Contact

Average Healthcare

Top 20% of Healthcare

8.7 days

1 day

Industry leaders focus on exceptional candidate experiences



50% of job seekers reported declining a job offer due to a poor experience during the hiring process



Positive Candidate Experiences

Easy to Research

**Be Visible &
Authentic**

Easy to Apply

**Streamline
Application**

Easy to Track

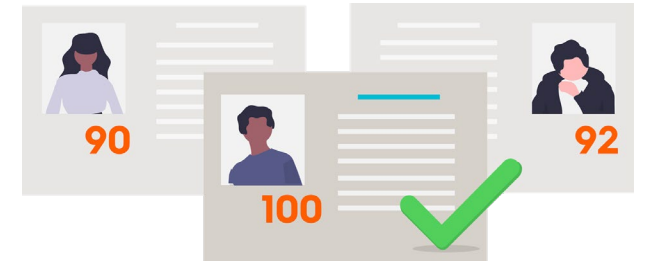
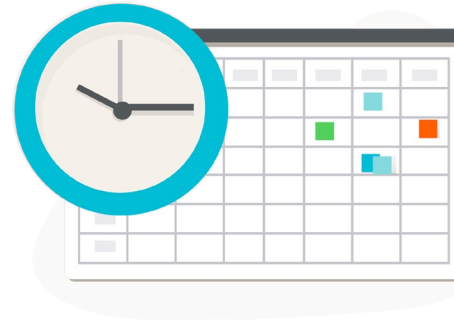
**Communicate
Openly**



**44% of job seekers have left a
positive review online after having a
positive candidate experience.**

25% said they have left a negative review after a bad experience!

How CareerPlug Works



Create an Attractive
Job Posting in Minutes

Automatically
Promote It Where Job
Seekers Search

Prequalify Applicants
and Schedule
Interviews

Evaluate Thoroughly
and
Hire the Right Person

Hire Up

Two months of free access to our hiring software for new clients when you sign up before May 31st



We've partnered with ZipRecruiter to give CareerPlug users 30 days of free sponsored jobs

www.careerplug.com/hireup