

IS YOUR TEAM PREPARED TO DELIVER

Specialized Care in Communicating With Clients?



Assign Home Care Pulse's Caregiver Specialist Training in Communication:

- 1** Assign this 8-hour learning path to caregivers who want to improve their communication skills.
- 2** Once the caregiver completes the series, he or she will be awarded the **Communication Specialist Badge**.
- 3** Then, be sure to tell your referral sources that your organization has caregivers who are trained as **Communication Specialists!**

Learning Paths are free for unlimited use by HCP Training subscribers. **Not a subscriber yet? Call today to speak to a Program Expert and find out how easy it is to get started!**

Courses in this learning path include:

- Being Assertive
- Dealing with the Bully at Work
- Handling Complaints
- Dealing with Family Members
- Understanding Special Communication Needs
- Managing Anger in the Workplace
- Working with Difficult & Combative People
- Working with a Team