

Happy Clients. Happy Caregivers.

Satisfaction Management Program Pricing

Elite

\$429
/month

181-230
Clients & Caregivers

Setup Fee: \$399

Monthly
Surveys

16



Survey Features

- ✓ 99% Monthly Completion Rate
- ✓ Surveys Include Follow-up Questions
- ✓ 2 free additional custom question



Awards & Certification

- ✓ Trusted Provider Certification
- ✓ Best of Home Care Award Eligibility* (Provider of Choice, Employer of Choice, Leader in Excellence)
- ✓ Meet State Requirements



Dashboard

- ✓ Monthly Reporting
- ✓ Industry Benchmarking
- ✓ Track Trends
- ✓ Resource Library Access
- ✓ Multi-location Access



Automation

- ✓ Scheduling Software Integration
- ✓ Automatically Capture Testimonials
- ✓ BestofHomeCare.com Listing
- ✓ Carelike Listing
- ✓ Reviews Published to Caring.com



Customer Support

- ✓ Personal Customer Success Manager
- ✓ Data Coaching
- ✓ Resource Recommendations

GET EVEN MORE

Review Manager

+ \$149/mo



New tools to monitor, respond to, and generate reviews across the web from a single platform.

Custom Questions

+ \$5 each



Survey your clients and caregivers with custom questions additional to the core 5 benchmarked questions.

*All packages receive 5 core nation-wide benchmarked interview questions. The packages that qualify for custom questions receive those in addition to the 5 core questions.