

# Happy Clients. Happy Caregivers.

Satisfaction Management Program Pricing

## Basic

\$229  
/month

61-100  
Clients & Caregivers

Setup Fee: \$399

Monthly  
Surveys

6



### Survey Features

- ✓ 99% Monthly Completion Rate
- ✓ Surveys Include Follow-up Questions



### Awards & Certification

- ✓ Trusted Provider Certification
- ✓ Best of Home Care Award Eligibility\* (Provider of Choice, Employer of Choice, Leader in Excellence)
- ✓ Meet State Requirements



### Dashboard

- ✓ Monthly Reporting
- ✓ Industry Benchmarking
- ✓ Track Trends
- ✓ Resource Library Access
- ✓ Multi-location Access



### Automation

- ✓ Scheduling Software Integration
- ✓ Automatically Capture Testimonials
- ✓ BestofHomeCare.com Listing
- ✓ Carelike Listing
- ✓ Reviews Published to Caring.com



### Customer Support

- ✓ Personal Customer Success Manager
- ✓ Data Coaching
- ✓ Resource Recommendations

GET EVEN MORE

### Review Manager

+ \$149/mo



New tools to monitor, respond to, and generate reviews across the web from a single platform.

### Custom Questions

+ \$5 each



Survey your clients and caregivers with custom questions additional to the core 5 benchmarked questions.

\*All packages receive 5 core nation-wide benchmarked interview questions. The packages that qualify for custom questions receive those in addition to the 5 core questions.