

## Day 1: Wednesday, February 5th

9:00-9:15am Welcome/Agenda

Erik Madsen, CEO of Home Care Pulse

9:15-10:00am What to Expect in Home Care in 2020

Stephen Tweed, Founder of the Home Care CEO Forum and CEO of

Leading Home Care

10:00-10:15am Break and Raffle

**10:15-11:00am** Digital Marketing Trends

Marissa Snook, Managing Director of corecubed and

Stacey Gillespie, SEO manager at corecubed

11:00-11:45am Sales and Marketing Workshop

Gregg Mazza, founder of Home Care Breakthrough Solutions

**11:45-Noon** Recap takeaways

Noon-1:00pm Break for Lunch

1:00-1:45pm Payer Source Strategies

Sheila Davis, Senior Vice President of Area Operations

at Always Best Care

1:45-2:00pm Break and Raffle

2:00-2:45pm Growth Strategies for Independent Agencies

(Expert CEO Panel)

Sunu Kaushal, CEO of Senior Solutions Home Care and

founder of the Independent Home Care Alliance

9 Jeff Wiberg, CEO of Family Resource Home Care and

member of the HCAOA board

9 Joel Theisen, CEO of Lifesprk

**2:45-3:00pm** Recap



## Day 2: Thursday, February 6th

9:00-9:45am Success Leaves Clues

Todd Austin, COO of Home Care Pulse, and Erik Madsen,

CEO of Home Care Pulse

9:45-10:30am Referral Marketing Workshop

Steve "The Hurricane" Weiss, CEO of Hurricane Marketing

10:30-10:45am Break and Raffle

**10:45-11:15am** Building a Multi-Million Dollar Agency

Debbie Miller, President of Marketing at 52 Weeks Marketing

**11:15-Noon** Closing Online Leads

Peter Droubay, Director of Business Development and

Training at Caring.com

Noon-1:00pm Break for Lunch

1:00-1:45pm Recruitment/Retention Strategies for Growth

Brandi Kurtyka, CEO of myCNAjobs

1:45-2:45pm Franchise Growth Strategies

(Expert CEO Panel)

Emma Dickinson, CEO of Home Helpers and incoming President of the Home Care Association of America

Peter Ross, CEO of Senior Helpers

Geoff Nudd, CEO of ClearCare

2:45-3:00pm Recap and Close