

Welcome to your Home Care Pulse Training Portal

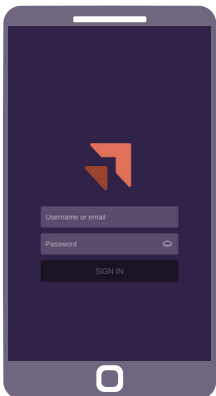
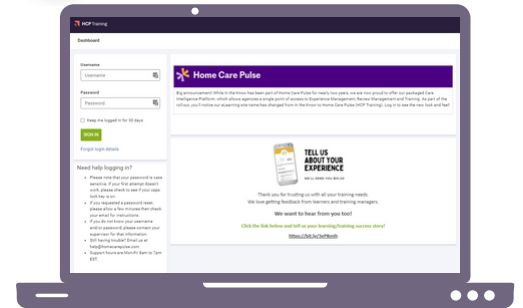
Your employer is excited to provide you with online continuing education for your required onboarding and/or ongoing training.



How do I access my training?

On a computer, login to the web portal using Google Chrome or Safari.
Visit: learn.homecarepulse.com

My username is: _____ My password is: _____



Is there a mobile app?

Yes! Access your training assignments 24/7 while on the go through the HCP Training app.
Download the app to your tablet or smartphone.



How do I reach support?

To reach our support team:
Email: help@homecarepulse.com

Include the following information:
Your Name
Agency Name
Contact Information
Description of the issue

You will hear back from a member of our support team within 24-48 hours by email.

I forgot my password, how can I reset it?

To send a reset password link,

- Select [Forgot Login Details](#) on the home screen.
- Enter in the email address associated with your learner account.
- If entered the correct email address or username, you will receive a password reset link.

Always check your junk folder!

